


Curriculum Vitae

Title	Dr.	First Name	Anupreet	Last Name	Vig	
Designation	Assistant Professor					
Department	B.Voc-Healthcare Management					
Institutional Email Address	anupreetvig@jmc.du.ac.in					
EDUCATION						
Degree	Institution	Year	Details			
MPhil-Hospital & Health Systems Management	Birla Institute of Technology & Science, Pilani	2011	Dissertation on Impact of Organizational Climate On Employee's Performance in a Hospital Set-up			
CAREER PROFILE						
Organisation / Institution	Designation	Duration	Role			
Jesus & Mary College, University of Delhi	Assistant Professor	Aug'18- Present (6 years)	<ul style="list-style-type: none"> • Developing in-depth lectures based on books, personal research, and course objectives to drive students' learning. • Conducting debates during and outside of to develop students' understanding of Healthcare Management. • Prepared syllabi as per New Education Program to provide consistent engagement through both in-person and online instruction formats. • Organized National Conference on "Sustainability in Healthcare Sector" • Mentoring and Coaching graduate students after they have completed advanced degrees, administered their research and helped each make career plans • Providing training to the students on Healthcare Industry and making them job ready • Acted as Team Leader in organizing Internships/Recruitments for Healthcare Management students. 			

Utkarsh Wellbe Private Ltd.	Independent Healthcare Consultant	March 2016- July 2018(2 years)	<ul style="list-style-type: none"> • Developed Strategic Business Model for Healthcare Start-up • Acted as External Consultant for leading Eye Hospital in identifying, analyzing and implementing new strategies to achieve operational and business excellence in processes • Acted as Freelance Healthcare Soft Skills trainer conducting employees training need assessments through Screening and using different assessment tools and imparting trainings to Middle and Senior level leadership team to achieve service excellence • Worked as Senior Faculty for Healthcare administration in one of esteemed Business institute and keeping abreast students about importance of quality and operations in healthcare • Conducted market assessment projects and gathering insights through surveys & secondary research to bring in new technologies in healthcare • Organized and supervised training programs for critical health care teams
Max Healthcare	-Physiotherapist -Program Manager -Manager Operations, Quality & Legal Compliance -Deputy Medical Superintendent	April 2006- March 2016(10 years)	<ul style="list-style-type: none"> • Managed and led different projects on Quality and Service Excellence • Engaged in service & medical quality and enhanced Patient care with respect to Quality • Contributed in Project Maxima Championing • Delivered quality initiatives with respect to NABH standards • Formulated and designed effective SOP's • Worked as Key team member in reducing errors and enhancing patient satisfaction • Facilitated regular scheduled process audits & Ensured 100% effective closures of non-conformities • Engaged in OPD and discharge TAT monitoring and generated monthly reports and shared with unit stakeholders.
AREA OF INTEREST : Healthcare Management/Hospital Operations/Quality			

TEACHING EXPERIENCE (Subjects/Courses taught)

1. Human Body-Basics-Anatomy & Physiology
2. Medical Terminology
3. Communication in Healthcare
4. Evolution of Indian Healthcare
5. Introduction to Hospital Industry
6. Medical Software Applications
7. Planning of Hospital Functions
8. Quality in Healthcare-Service & Medical Quality
9. Insurance Management
10. Hospital Policies
11. Bio Medical Waste Management & Radiation Safety
12. General Safety Codes, Fire Safety & Disaster Management in Hospitals
13. Health Services Legal & Ethical Issues
14. Branding & Promotion in Hospital
15. Hospital Engineering & Bio Medical Engineering
16. Crisis Management

HONORS & AWARDS

- I. Honored with Certificate of Appreciation for completing project, "Value Educating India" by Prashanthi Balamindra Trust.
- II. Awarded with "Exceptional Women of Excellence" by Women Economic Forum

National Workshops and Seminars Organised:

Organized National Conference on "Sustainability in Healthcare Sector"

Participation as Resource Person:

Panelist at Women Economic Forum Conference held in December 2022

OTHER DETAILS

Orientation and Refresher Courses:

- Attended FDP on Indian Knowledge System organized by Ramanujan College in collaboration with Shyama Prasad Mukherji College for Women
- Attended FDP on Online Teaching Tools organized by Jesus & Mary College

Field Work

- Organized Facility round and Internship for B.Voc-Healthcare Management students at Max Healthcare, Fortis Healthcare, Holy Family Hospital, Action Balaji Hospital and CK Birla Hospital-May 2024

